

February 21, 2014

Sun City Center Community Association
1009 North Pebble Beach Blvd.
Sun City Center, FL 33573

Subject: Appreciation for Brate's Aluminum and Construction, Ruskin FL.

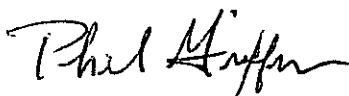
To whom it may concern:

I'd like to express my appreciation for Mr. David Brate of Brate's Aluminum and Construction. Mr. Brate voluntarily and free of charge performed at least two hours of work, including materials he provided. Mr. Brate did this in response to my telephone request that his company evaluate water leaks in an older sun room.

When Mr. Brate arrived at the appointed time he informed me that he normally wouldn't guarantee leak repairs on older sun rooms because of age and deterioration. But he said he would evaluate the leaks and re-seal suspected areas as a courtesy and at no charge. Mr. Brate did initial repairs to fix several leaks. When a rainstorm disclosed an additional leak, Mr. Brate voluntarily returned and resealed over twenty potential leak spots where old caulking had deteriorated. This was all done at no charge.

I thank Mr. Brate for his fairness and honest approach in dealing with me in this situation, and for taking the time to voluntarily repair so many leaks as a courtesy. (The sun room was not even constructed by Brate's Aluminum, but by a competitor). In doing this work he showed consideration for customers and demonstrated an example of performance not matched by most other companies.

Sincerely,

A handwritten signature in black ink that reads "Phil Griffin". The signature is written in a cursive style with a large initial "P" and a long, sweeping underline.

Phil Griffin
1804 Allegheny Drive
Sun City Center, FL 33573



Séamus S. ÓhEarcáin

James J. Harkins IV

602 Winterbrooke Way

Sun City Center, Florida

33573 - 6954, USA

Tel: [001] 813-633-0961

jharkin3@tampabay.rr.com

www.irishmatryoshka.com

To: SCC-Community Association

Attn: Consumers Affairs

18 December 2012

Subject: Non-recommendation concerning
David J. Brate Aluminum and Construction
Ruskin, Florida.

I contracted with David J. Brate Aluminum and Construction to install three 2x2" six ft. aluminum frames and 6 sheets patio 500 materials atop our existing lanai. We chose the Brate over Knox Aluminum solely on price.

Firstly, their work did not start promptly, we had to call the company many time to get a start date, the workers arrived (late in the afternoon) partially installed the material, and did not return the next day to finish-the-job; this prompted calls to the company, finally the installation was completed, and the workers left; but the sheeting had wrinkles in them, resulting in additional calls to correct this issue. Unfortunately I wrote the check for the wrong amount, and gave it to David J. Brate; next his office called to inquire when he (sic Brate) could pick up the check, for the missing amount (\$60.00). I informed the lady (Nancy?) that I would be home that day and he could pick it up. A few hours later, I recalled a doctor's visit, and, as a courtesy, called the Brate office to ask for a specific time when David was going to pick up the check, since I could not wait around and did not want him to make a trip-for-nothing. Brate got on the phone to chastise me that I had (previously) told them I would be home the rest of the day [this is novel - you must ask your contractor for authorization to leave your house]. I then informed Dave that I would put the check in the box in front of our door, and he could stop that afternoon and retrieve it, and ended the conversation. The next day, the check was not picked-up and another phone call to inform Brate that he failed to pick up the check, finally this morning the check was picked up.

In my opinion David J. Brates' hubris attitude vis-à-vis a customer may suggest the reason for his company's substandard service. Consequently I advise that caution be the maxim in any business considerations with David J. Brate Aluminum and Construction.

James J. Harkins IV



Brate Built Construction, Inc.
CBC#1250631

P.O. Box 556

Ruskin, FL 33575

Off 813-649-1599 Fax 813-645-2147

email: bratebuiltconstruction@yahoo.com

web: www.bratesaluminum.com

.....★..... Notice the Positive Difference★.....

January 14, 2013

SCC Community Association, Inc.
1009 N. Pebble Beach Blvd
Sun City Center, FL 33573
Att: Christine Grasso, Consumer Affairs Committee

RE: Reply to Non-recommendation by James Harkins IV

Dear Christine,

This letter is in response to the letter you forwarded to us that was composed by James Harkins IV, a SCC resident who was contracted by us to make some modifications to his existing lanai. In the matter of simplicity we are going to make comment on each of the issues Mr. Harkins mentions.

Mr. Harkins states the following:

1. "I contracted with David J. Brate Aluminum....to install three 2x2" six ft. aluminum frames and 6 sheets of Patio 500 material(s) atop our existing lanai. We chose Brate over Knox solely on price."

Comment: Statement is true. We installed Patio 500 into existing roof frame and added 3 pcs of 6' 2"x2" aluminum framing to add additional support to the Patio 500 which is by nature a much heavier and more dense material than screening.

2. "their work did not start promptly"

Comment: Job acceptance 11/6/12. Work started: 11/20/12 Work completed: 11/21/12
Additionally, we send initial emails out to thank our customer's for their acceptance and to give them an idea of how the process is expected to move forward. An email was sent to Mr. Harkins on 11/11/12, for this purpose. A telephone call was made to the customer to give him a tentative install date between 11/16-11/22/12. Mr. Harkins, replied by email the next day, "sounds like a plan."

Additionally, our lead times at this time were running 3-4 weeks out and we started Mr. Harkins project exactly 10 days from his acceptance. Not to mention the numerous correspondence he received regarding the actual scheduling of his project.

3. "the workers arrived (late afternoon), partially installed and did not return the next day to finish the job, which prompted calls to the company".

Comment: We always contact our customer the night before to confirm scheduling and give approximate arrival times. We gave Mr. Harkins an ETA for our team of 11am-1pm, after our team finished their morning assignment they proceeded to Mr. Harkins home and arriving approximately 1pm and worked until 4pm. The 2 original installers returned the next day to Mr. Harkins approximately 12pm and were joined at 2:30pm by 3 more team members in an attempt to finish the project that afternoon. They completed the project and left about 4:30pm.

4. "sheeting had wrinkles in them, resulting in additional calls to correct this issue"

Comment: We made a courtesy call to Mr. Harkins on 11/23/12 to inquire about how the finished job looked to ensure satisfaction. At this time, Mr. Harkins advised our office that there were areas in the Patio 500 that were wrinkled. He also made mention of a "2x2 piece" that was missing but the office staff did not understand what it was he was asking about but that we would check on it when the installer came out to adjust the fabric. Our normal procedure in this

3 of 3
instance would be to prep a Work Order and schedule our installers for a follow up visit and that is what we told Mr. Harkins we would do.

SIDENOTE: The product that we were installing in Mr. Harkins enclosure is Patio 500 and anyone in the industry knows that it is a difficult fabric to install and is time consuming. On occasion we do have to return to try and straighten out wrinkles in areas that are difficult to install (corners, tight spots etc.) Also, Patio 500 is almost impossible to install in cold or cooler weather, therefore we do try to schedule the installation in the afternoon part of the days in the winter so that it is easier to work with.

Additionally, we returned to Mr. Harkins on 12/4/12 to make the adjustments to the Patio 500 and he advised the installers at that time that he was satisfied with what they had done. Mr. Harkins mentions to the installers the 2x2 piece that he is wanting, however because it is not included in the original proposal the installers are not in a position to assist him with his request and advise they will let the office know.

5. What Mr. Harkins doesn't mention.

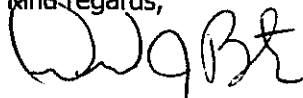
Comment: His project was completed in full as of 12/4/12 but because he didn't have a full understanding of the bids he had received the project remained in a pending unpaid status. He believed that the 2x2 piece he was requesting (it was finally realized that he was wanting a 2x2 piece of guttering installed for drain off.) was included both in our bid as well as our competitor's bid. He was very adamant about this and so insistent to the point that he was becoming agitated. David made the suggestion by phone to Mr. Harkins that he come by his house and review the bids with him so as to get a clearer understanding of what each bid detailed and to help eliminate any further confusion or agitation on Mr. Harkins part. David made a visit to Mr. Harkins home on 12/12/12 to review the bids with him but Mr. Harkins couldn't find the bid (he later emailed it to our office.) Once the emailed bid was received into our office David called Mr. Harkins to try and review the bids over the phone but he was unable to make clarification for Mr. Harkins, therefore, David made another visit to his home to personally go over the bids with him. After continual patience and further review, to help Mr. Harkins see the similarities in the bids and that both proposals basically stated the same thing and that the "2x2 piece" was not listed anywhere in either bid. In the end, Mr. Harkins told David that he admitted he didn't have a full understanding as to the specifics on the Knox bid and that his wife was the one who had met with the estimator and he really wasn't sure what details had been discussed.

6. Mr. Harkins raises issue about arrangements that were made to pick up payment from him.

Comment: Initially, Mr. Harkins presented us with a check that was \$60 short of what the proposal amount reflected claiming that he had misread it. Understandably these things happen so we made arrangements with him to pick up the balance. On the day David was going to pick up the payment our office contacted him to confirm a time and Mr. Harkins advised that he would be home "all afternoon" so no specific time was set. Around noon time that day, about 60 minutes after the initial call was made, Mr. Harkins called our office to see when David was coming by, and for some reason (we do not know why) he became very agitated and rude with our soft spoken, mild mannered receptionist, raving about how inconsiderate we were to not give him a specific time. David did get on the phone at this point to see if he could calm Mr. Harkins down and thus the comment that David had a "hubris attitude." Our original arrangement, as per Mr. Harkins approval, was to stop by anytime in the afternoon, so if anything, we apologize for any miscommunication that may have occurred on our part (though we thought we had a pretty good understanding of how the original conversation went).

Unfortunately, in this imperfect world that we live things do not always go as smoothly as we would expect and because of our own human frailties and differences in perception, disagreements are bound to happen. It is our hope that in those instances, we as a company and as individuals will step up, remain steadfast and do our very utmost to serve our customers in the manner that we ourselves would want to be served. We believe that we successfully met our contractual agreement with Mr. Harkins and that we performed in a professional manner, going above and beyond in our attempts to meet his needs.

Kind regards,



David Brate

RESIDENT COMMENT FORM

7/2012

I hired DAVID J BRATE ALUMINIUM
(name of company)

to do GARAGE CEILING REPAIR on my home
(type of work done)

on 31 JULY AND 23 JULY
(approximate date of work)

I found this company to be: (Please check any of the following that might apply. If you check "No", please explain or add any comments on the lines provided or on the reverse side of this form if you need more room.)

Gave me a precise description of the work and materials to be supplied. Yes No

Clearly explained what he was going to do and what I needed to do Yes No

Was prompt (showed up on time, did not take too many breaks) Yes No

Finished the job in the estimated amount of time Yes No

Cleaned up after each day's work Yes No

Professional (spoke appropriately, was not loud, did not use foul language) Yes No

Did exactly as they agreed to in the estimate Yes No

Pulled all the appropriate permits (did not ask me to do that job) Yes No

David J Brate Aluminium has served us well for many years and always does excellent work at a fair price. Just last week he responded to our call for "help" and immediately sent two technicians over to fix our ceiling in the garage so we could get our car out. It is a joy to know we can always count on Brate Aluminium and highly recommend them to others.

I would rate this company: (Please Circle) Lowest 1 2 3 4 **5** Highest

I would recommend this company to my friends and neighbors Yes No

Name Ruth Lummis Date 31 July 2012

Address 1602 Downer Way

Is it okay for residents to call you for a reference? Yes No, please don't

RESIDENT COMMENT FORM

I hired Brate Aluminum
(name of company)

to do Install windows on my home
(type of work done)

on 12/10/2011
(approximate date of work)

I found this company to be: (Please check any of the following that might apply. If you check "No", please explain or add any comments on the lines provided or on the reverse side of this form if you need more room.)

Gave me a precise description of the work and materials to be supplied. Yes No

Clearly explained what he was going to do and what I needed to do Yes No

Was prompt (showed up on time, did not take too many breaks) Yes No

Finished the job in the estimated amount of time Yes No

Cleaned up after each day's work Yes No

Professional (spoke appropriately, was not loud, did not use foul language) Yes No

Did exactly as they agreed to in the estimate Yes No

Pulled all the appropriate permits (did not ask me to do that job) Yes No

I had one window that was sticking and he

promptly came back and fixed it.

I would rate this company: (Please Circle) Lowest 1 2 3 4 **(5)** Highest

I would recommend this company to my friends and neighbors Yes No

Name Jon Blanchard Date 1-20-2011

Address 304 La Jolla Ave

Is it okay for residents to call you for a reference? Yes No, please don't

RESIDENT COMMENT FORM

I hired BRATE BUILT CONSTRUCTION, INC
(name of company)

to do REPLACE ROOF - TOP FLAT AREA on my home
(type of work done)

on SEPT 22, 2010 START 8:30 AM
(approximate date of work)

I found this company to be: (Please check any of the following that might apply. If you check "No", please explain or add any comments on the lines provided or on the reverse side of this form if you need more room.)

Gave me a precise description of the work and materials to be supplied. Yes No

Clearly explained what he was going to do and what I needed to do Yes No

Was prompt (showed up on time, did not take too many breaks) Yes No
*STOOD ME UP 9/14/10 - I PLANNED OFFICE TO BE FOLD - "WILL RESCHEDULE"
"WILL SCHEDULE IN NEXT COUPLE DAYS"*

Finished the job in the estimated amount of time Yes No
LEFT ROOF INCOMPLETE AND "NEXT DAY HAD TAMPA JOB TO DO" - CAME LATER TO FINISH NORTH END.

Cleaned up after each day's work Yes No

Professional (spoke appropriately, was not loud, did not use foul language) Yes No

Did exactly as they agreed to in the estimate Yes No

Pulled all the appropriate permits (did not ask me to do that job) Yes No

COUNTY INSPECTOR GOING OVER PERMITS, JOB NOT TO CODE!! MUST BE RE-DO ONE!
WATER DAMAGE OCCURED WHEN RAINED WHILE WHOLE ROOF OPEN, NO TARPS ON ROOF. ALL CEILINGS DOWN. BRATE INSISTED ONLY DAMP - INSISTED ON ONLY PAINTING CEILINGS, AFTER SEALING OVER STAINS. BRATE WILL NOT CALL HIS INS. CO. MY TIME OUT OF MY HOME 2 MONTHS ANTICIPATED. BRATE WANTS THE MONEY FOR JOB NOW!

I would rate this company: (Please Circle) Lowest 1 2 3 4 5 Highest

I would recommend this company to my friends and neighbors Yes No

Name HAZEL CROSBY Date 10-8-10

Address 1536 DEL WEBB BLVD W.
SUN CITY CENTER FL 33573

Is it okay for residents to call you for a reference? Yes No, please don't

HAVE PHOTOS TO SHARE



Brate Built Construction, Inc.
CBC#1250631

P.O. Box 556

Ruskin, FL 33575

Off 813-649-1599 Fax 813-645-2147

email: bratebuiltconstruction@yahoo.com

web: www.bratesaluminum.com



December 14, 2010

Louie Jones, Investigator
Consumer Protection Agency
10119 Windhorst Rd
Tampa, FL 33619

Dear Mr. Jones,

As per my brief email sent to you on 11/30/2010, concerning the complaint filed by Hazel Crosby, I was in need of additional time to properly review the allegations attached to your letter dated 11/19/10. Because I received the letter just before the Thanksgiving holiday and also because we were dealing with a very heavy post Thanksgiving schedule, I sent the earlier email simply to advise that I was aware of the complaint and that I would be responding further. I would like to do so now so please accept this letter as additional follow up concerning the aforesaid complaint.

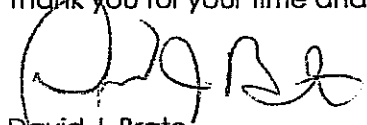
Though I may refute some of the details contained in Mrs. Crosby's notes, my goal here is simply to state the facts as I know them to be. First and foremost, this is not about denying any responsibility on our part as it concerns our involvement in the rain event that occurred on 9/22/10 at Hazel Crosby's home located at 1536 Del Webb Blvd W, Sun City Center, FL. The chances of rain were slim and even though we were prepared with tarps and plastic cover, the unsuspecting rain did catch us a bit off guard. At about 3:30-4pm a very swift moving heavy rain did make its way into the area and lasted for a brief 5-10 minutes. We feel that we reacted very quickly to cover the roof and managed to get it secured in such a manner of time that we believed any water damage would be minimal. I was not at the jobsite the moment the rain fell but I was in the immediate area and within minutes had made my way to Mrs. Crosby's home. Because the winds were rather blustery that day I returned that same evening to make sure that the covers on the roof were secure. I was then on the jobsite the following day with the installers and by afternoon had her roof totally dried in. This same day I did a visual inspection of Mrs. Crosby's home, even going so far as to have a drywall rep meet me there to make an assessment. As a fully licensed and insured general contractor I was fully equipped and in a position to handle the repairs in a very timely and professional fashion. However, Mrs. Crosby, understandably so, notified her insurance company the very next day and once that process was started any involvement we may have had was totally halted. From that point on, I nor any of my representatives was allowed to make additional assessments or assist in any aspects of the repair work due to the legalities involved with the insurance claim etc.

We regret the inconvenience that Mrs. Crosby has had to experience due to this unfortunate incident. However, we feel that under the circumstances, some beyond our control, we have acted in a professional and courteous manner and our only fault would be that we did not pull the proper permits for the type of work that was being done. Otherwise, we completed the job as we were contracted to do and according to Hillsborough County code specifications. We also have filed claim with our liability insurance carrier, American Reliable and they are in a position to make reimbursement to Citizen's for the cost of damages as they pertain to this specific occurrence.

I would like to make note of something that has been brought to our attention since we initially contracted with Mrs. Crosby. We have been advised that she is and has been involved in an ongoing investigation through code compliance regarding faulty roof work performed by a prior contractor, in which very apparent visual damages occurred within her home. In my initial conversation with Jeffrey Flagler, the adjuster from Citizens Property Ins. Corp (Mrs. Crosby's homeowner's insurance carrier), in which we discussed the water damages, we were basically in agreement as to what damages were incurred as a result of this particular incident. I, as well as my insurance carrier, am suspicious of any preexisting damages that may have been caused by any prior occurrences not associated with this specific incident. Because I, nor any of my representatives, was allowed to make proper assessments of the water damage (which I assumed to be minimal), I would hope that the extenuating circumstances surrounding Mrs. Crosby's roof issues be considered in the allegations she is presenting against me and my company in regards to this particular case.

As a final note, I would also like to stress that there has never been a doubt on our part that we would strive to fulfill our obligations to Mrs. Crosby, from the commencement of our contract to the reimbursement of the cost to repair the water damage. However, we believe there are three main areas that need to be addressed before we can fully satisfy our obligations. The first area of concern is the completion of the roof project. The roof project was installed according to Hillsborough County Code and was totally completed on 9/25/10. The second area of concern has to do with the completion of the "proper" permitting. This process has been started but cannot be finalized without Mrs. Crosby's cooperation as there are additional forms required of her. We have forwarded these forms to her by certified mail, requesting a reply by 12/10/10, but to date have not heard from her. The third and final area of concern would be the compensation of the costs incurred to repair the water damages pertaining specifically to this incident. As for these costs, our liability insurance carrier has advised us that they are prepared to review the claims presented by Citizens Property Insurance and are ready to make reimbursement for any valid claims associated with this specific incident.

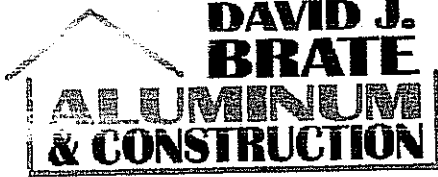
Thank you for your time and consideration.



David J. Brate
Owner Brate's Aluminum
Contractor #CBC1250631

Encl: Copy of letter, Release of Liability & NOC sent to Hazel Crosby 11/19/10

Cc: Faxed copy to Louie Jones, Investigator for Consumer Protection Agency
~~XXXXXXXXXX, Chief Investigator~~
Sun City Community Association



Brate Built Construction, Inc.
CBC#1250631

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email: bratebuiltconstruction@yahoo.com

web: www.bratesaluminum.com



November 19, 2010

Mrs. Hazel Crosby
1536 Del Webb Blvd. W.
Sun City Center, FL 33573

Dear Mrs. Crosby,

First, I want to extend my apologies for the unfortunate circumstances that have transpired as a result of the water damage caused by the unsuspected rain that fell the day we commenced work on your home. We were prepared to deal with any issues that might arise, but admittedly the 20% chance of rain predicted and the fairly clear skies didn't give much cause to be overly concerned. However, late in the day a very quick moving squall found its way into the area and proceeded to pour a 5 minute deluge over your home. Though, we made every attempt to act quickly to cover the roof there was still time for water to penetrate portions of the exposed roof, causing some water to seep into the lower levels and down into the ceiling. This incident had nothing to do with negligence on anyone's part but rather everything to do with an unpredictable bout with Mother Nature. These unexpected occurrences are just one of the reasons why it is so important for company's to be fully licensed and insured, which, of course, we are.

As for the aftermath, we immediately took steps to assess the damage and even went so far as to have a drywall rep in your home very soon after to look over any damages from his perspective. Unfortunately, after our initial assessment, we were not allowed to take any further action because of the immediate contact you made with your insurance company. As a general building contractor, I, as well as my company, was fully equipped to handle the after effects caused by the rain in a professional and accommodating manner. We are confident that given the chance, we would have performed the necessary services from start to finish with satisfactory results and within a reasonable amount of time. However, once your insurance company became involved everything was taken out of our hands and in essence you took on the role of the contractor. We believe that the length of time it has taken to rectify this situation, whether it be on the part of the insurance company or you yourself, is getting to the point of being questionable as to the exact validity of the claim.

Mrs. Crosby, we want you to know that it is our desire and our intent to fulfill our obligations and bring this matter to a satisfactory completion however, it will take cooperation on your part, as well as ours. The following items will be needed from you in order to begin the process of finalization:

1. We will need you to sign the agreement (Proposal) that was presented to you. *Return to yellow copy*
2. We will need you to sign a Notice of Commencement and have it notarized for recording.
3. We will need you to sign the Release of Liability, releasing Custom Roofing, Johnny Sewell from any responsibility and stating that Brate Built Construction, Inc. is the responsible party.
4. We will need to complete the Residential Rolled Roof Repair Permit. This will allow our roofing contractor to inspect the roof to make any necessary repairs and to pull a Hillsborough County permit. This needs to be done without any outside interference (i.e personal calls made by you to their cell phones requesting additional information) as this slows down the process.

Please understand we acknowledge that we moved forward without the proper permitting but we have since provided the necessary documents so that all is in good standing. We have provided the engineered plans, properly stamped and accepted by the county, plus the existing permit has been upgraded. Now, we need to proceed with the roofing permit as noted above in Item 4. In order to do this however we will need to know that we have your cooperation to move forward and that you are willing to take care of the items we are requesting above. Because permits have expiration dates and we will need ample time to work through the necessary procedures, time is of the essence. We will all need to commit to bringing this to a conclusion in a timely fashion. Therefore, we would ask to have the above items properly executed and returned to us by December 10th. We can pick them up from you or you can mail them, whichever is more convenient for you.

Otherwise, if for some reason, you do not wish to allow the forward progression necessary to finally bring this matter to a close then perhaps we should look into the possibility of having a mediator assist us in reaching that goal. We believe that we have accepted our responsibilities and have been actively pursuing a resolution but we feel that there has been some hesitation on your part. Please advise if this is the case and we will make the necessary arrangements to have this matter mediated.

Respectfully yours,

David J. Brate
Owner

Encl: Release of Liability
Notice of Commencement

Cc: Sun City Center Community Association
Hillsborough County Code Enforcement

RESIDENT COMMENT FORM

I hired DAVID J. Beate Aluminium + Construction
(name of company)

to do Pool Cage on my home
(type of work done)

on March 2010
(approximate date of work)

I found this company to be: (Please check any of the following that might apply. If you check "No", please explain or add any comments on the lines provided or on the reverse side of this form if you need more room.)

Gave me a precise description of the work and materials to be supplied. Yes No

Clearly explained what he was going to do and what I needed to do Yes No

Was prompt (showed up on time, did not take too many breaks) Yes No

Finished the job in the estimated amount of time Yes No

Cleaned up after each day's work Yes No

Professional (spoke appropriately, was not loud, did not use foul language) Yes No

Did exactly as they agreed to in the estimate Yes No

Pulled all the appropriate permits (did not ask me to do that job) Yes No

Excellent, quality workmanship - Very Professional.

I would rate this company: (Please Circle) Lowest 1 2 3 4 5 Highest

I would recommend this company to my friends and neighbors Yes No

Name Connie Murray / Ken Friesz Date 3/20/2010

Address 705 Elkhorn Rd

Nov. 16, 2009

To Whom It May Concern,

This is a letter of recommendation for David Brate Aluminum. We bought our house in Sun City Center in March, but needed to return north. Before leaving, we contacted and met with David Brate to discuss building a lanai while we were gone.

While we realize that this may seem risky to some, David assured us that our lanai would be completed by the time we returned in May. We were in frequent contact with the company. They emailed pictures so we could follow the progress. The office girls were polite and helpful and responded quickly.

We strongly recommend Brate Aluminum as we are very happy with the work done for us.

Jean L. Porter
311 Bruce Ct.

August 21, 2009

We would like to give our recommendation for David Brate and his construction crew. They built a glassed sunroom, and enclosed our lanai, a couple of years ago and we are very pleased with the room.

David and his crew were here on a timely basis and continued with the work until it was finished. They are an honest and kind group of people and we remain friendly with them to this date.

We highly recommend them.

**Jim & Jody Johnson
1934 Sterling Glen Ct.
Sun City Center, Fl. 33573
813-634-0779**

Jim Johnson
Jody Johnson

Sun City Center Community Association
1009 Pebble Beach Blvd N
Sun City Center, FL 33573

July 30, 2009

I recently contacted Brate Aluminum to determine what needed to be done to eliminate a very small intermittent leak in the roof of my lanai. David Brate was very courteous and professional. I am a very experienced do-it-yourselfer and David gave me several suggestions of things to try before he needed to get involved. He even gave me a free tube of sealant to work on the problem. I am still working on the problem myself, but if I am unable to eliminate the leak, I would be very comfortable hiring David's company to fix the problem.

Sincerely yours,



Barry Ballard
110 Wintersong Ln
Sun City Center, FL 33573

