

RESIDENT COMMENT FORM

This Form will be Forwarded to the Company

I hired Keith's Custom Plumbing on June 16, 2014
(Name of company) (Approximate date of work)

to do Complete replumbing on my home
(Type of work done)

I found this company to be: (Please check any of the following that might apply. If you check "No", please explain or add any comments on the lines provided or on the reverse side of this form if you need more room.)

Gave me a precise description of the work and materials to be supplied. Yes No

Clearly explained what he was going to do and what I needed to do Yes No

Was prompt (showed up on time, did not take too many breaks) Yes No

Finished the job in the estimated amount of time Yes No

Cleaned up after each day's work Yes No

Professional (spoke appropriately, was not loud, did not use foul language) Yes No

Did exactly as they agreed to in the estimate Yes No

Pulled all the appropriate permits (did not ask me to do that job) Yes No

Keith has been our plumber since 1995. In replumbing the house he stayed within the time and cost frame he quoted at the beginning. He returned several days after finishing and made a thorough inspection for leaks that I might have well missed. Of course there weren't any!!!

I would rate this company: (Please Circle) Lowest 1 2 3 4 **5** Highest

I would recommend this company to my friends and neighbors Yes No

Name Jean Troy Date 6/24, 14
Address 1213 HACIENDA Dr Phone 634-6413

Is it okay for residents to call you for a reference? Yes No, please don't

Note: Contact Hillsborough County, 813-903-3430, if you want to file a Formal Complaint or to seek reparation.

RESIDENT COMMENT FORM

I hired Keith Custom Plumbing
(name of company)

to do Plumbing on my home
(type of work done)

on 11/25/2013
(approximate date of work)

I found this company to be: (Please check any of the following that might apply. If you check "No", please explain or add any comments on the lines provided or on the reverse side of this form if you need more room.)

Gave me a precise description of the work and materials to be supplied. Yes No

Clearly explained what he was going to do and what I needed to do Yes No

Was prompt (showed up on time, did not take too many breaks) Yes No

Finished the job in the estimated amount of time Yes No

Cleaned up after each day's work Yes No

Professional (spoke appropriately, was not loud, did not use foul language) Yes No

Did exactly as they agreed to in the estimate Yes No

~~Pulled all the appropriate permits (did not ask me to do that job)~~ NA Yes No

Very fair price & did what we needed to complete the work.

I would rate this company: (Please Circle) Lowest 1 2 3 4 5 Highest

I would recommend this company to my friends and neighbors Yes No

Name Robert Benford Date 11/25/2013

Address 2330 Platinum Dr

Is it okay for residents to call you for a reference? Yes No, please don't

John Armstrong
1512 North Pebble Beach Blvd
Sun City Center, Florida 33573
813-633-3805
bajanjc@live.com

May 14, 2013

SCC Community Association
North Campus
Sun City Center, Florida 33573

My reason for this note is to advise you of a wonderful experience I have recently had with a local plumber.

I was having problems with a commode in the house and upon a referral from the previous owner of the house I contacted Keith's Custom Plumbing of Ruskin. He happened to be working at a neighbor's house at the time.

After a consultation with him wherein I described what was going on he informed me I would need a new toilet and he scheduled the work for a few days later.

On the appointed day he called to confirm the appointment and arrived on time. He removed the old fixture, installed the new one and completely cleaned the area and removed all debris.

A few days later we received a call asking if everything was working properly.

I could not be any happier with the entire process and highly recommend Keith's Custom Plumbing.

Sincerely,

A handwritten signature in black ink, appearing to read 'John Armstrong', written in a cursive style.

RESIDENT COMMENT FORM

I hired KEITH'S CUSTOM PLUMBING
 (name of company)

to do PLUMBING BLOCKAGE WORK on my home
 (type of work done)

on MAY 20TH + 21ST
 (approximate date of work)

I found this company to be: (Please check any of the following that might apply. If you check "No", please explain or add any comments on the lines provided or on the reverse side of this form if you need more room.)

Gave me a precise description of the work and materials to be supplied. Yes No

Clearly explained what he was going to do and what I needed to do Yes No

Was prompt (showed up on time, did not take NO BREAKS too many breaks) Yes No

Finished the job in the estimated amount of time Yes No

Cleaned up after each day's work Yes No

Professional (spoke appropriately, was not loud, did not use foul language) Yes No

Did exactly as they agreed to in the estimate Yes No

Pulled all the appropriate permits (did not ask me to do that job) Yes No

- THE HOUSE I JUST BOUGHT HAS BEEN EMPTY 4 YRS.
- THE PLUMBING WAS BLOCKED BETWEEN THE 2 BATHROOM TUBS.
- WATER LEAKED BETWEEN THE CEMENT FLOOR AND TILES AND RAN INTO THE LIVING ROOM CARPET. IT APPEARED TO BE A \$4000 REPLACEMENT JOB.

- KEITH CAME TWICE, DETERMINED TO SUCCEED. BATHROOM WORK ON THE ROOF
 I would rate this company: (Please Circle) Lowest 1 2 3 4 **(5)** Highest SUCCESS! AND VERY REASONABLE GIVEN HIS TIME + EFFORT.
 I would recommend this company to my friends and neighbors Yes No \$225

Name Gale Griffith Date 23.05.2012

Address 1717 N. PEBBLE BEACH BLVD

Is it okay for residents to call you for a reference? Yes No, please don't