

Patrick Seggerman
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January 21, 2014

Dear Community Associates:

This letter acknowledges South Shore Building and Remodeling, Inc. for their exceptional service provided to me. Randy and Mary Thompson, owners of South Shore Building and Remodeling, Inc., brought confidence back to me through their dedication to their profession.

The Thompson's team prevailed where others faltered. Specifically, they assumed a half finished room addition abandoned by a contractor. In addition, the original contractor left red tags. These red tags were violations and need to be correct prior to requesting an inspection.

One major obstacle was assuming an existing building permit. This task on the surface seemed simple however it took perseverance, patience and a thorough understanding of building codes to assume these permits. Revised drawing, notarized letters and other documents required by the building department took time to prepare however; I never noted a decline in Mary's enthusiasm as she tackled these exhausting tasks.

Updates from the Thompson's team came like clockwork. Being informed took off the pressure knowing they were doing their best to move forward on this project. Once they assumed the permits, the room addition was completed and passed the final Building Department inspections within days.

Thanks to the Thompson's Team; I am now able to move forward by returning my home to a useable state. Should there be an inquiry about a recommendation from someone in need of remodeling or construction; I recommend South Shore Building and Remodeling, Inc. I am available to confirm my event and I have documentation to validate if necessary.

Sincerely,



Patrick Seggerman ID# 29671

RESIDENT COMMENT FORM

This Form will be Forwarded to the Company

I hired South Shore Building & Remodeling - Randy Thompson
(Name of company)

to do an addition on my home
(Type of work done)

on 2007 — also other more recent work in 2013.
(Approximate date of work)

I found this company to be: (Please check any of the following that might apply. If you check "No", please explain or add any comments on the lines provided or on the reverse side of this form if you need more room.)

- Gave me a precise description of the work and materials to be supplied. Yes No
- Clearly explained what he was going to do and what I needed to do Yes No
- Was prompt (showed up on time, did not take too many breaks) Yes No
- Finished the job in the estimated amount of time Yes No
- Cleaned up after each day's work Yes No
- Professional (spoke appropriately, was not loud, did not use foul language) Yes No
- Did exactly as they agreed to in the estimate Yes No
- Pulled all the appropriate permits (did not ask me to do that job) Yes No

I did not know about the resident comment form until recently. Randy Thompson's company did a major remodel/addition to our home in 2007 and has done smaller jobs since then, the most recent in 2013. Randy's workmanship and expertise are the best, and we have complete trust in him. We would be happy to speak with anyone about Randy's work

I would rate this company: (Please Circle) Lowest 1 2 3 4 5 Highest
I would recommend this company to my friends and neighbors Yes No have done so many times.

Name Joyce & Eric Nodland Date 10/1/13

Address 1413 Seton Hall Dr - SCA FL 33573

Is it okay for residents to call you for a reference? Yes No, please don't
please do please call first
633-5175

December 6, 2012

South Shore Building and Remodeling, Inc.
Randy and Mary Thompson
P.O. Box 5975
Sun City Center, FL 33573

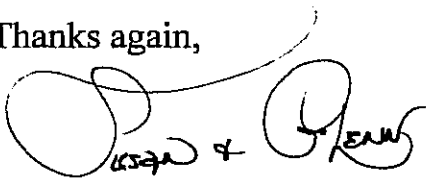
Dear Randy and Mary:

Thank you for the great job building our new bathroom shower! It certainly created a more updated look. You and your crew did an awesome job, very professional and courteous. Thanks, too, Mary for meeting Glenn and I at the tile company to pick out the tile and glass inlays which really dresses up the whole bathroom now...your input for color and style was perfect.

Our friend, and real estate agent with Century21, stopped by yesterday and was "wowed" by the job and modern appearance it made!

We would definitely recommend your company to anyone wishing to have building or remodeling done...or if we need to have additional work done ourselves in the future!

Thanks again,

A handwritten signature in black ink, appearing to read "Susan & Glenn". The signature is stylized and cursive, with a large loop for the 'S' and a smaller loop for the 'G'. A small ampersand is visible between the two names.

Susan and Glenn Rogers
830 Fox Hills Drive
Sun City Center

✓ cc: Sun City Center Community Association

RESIDENT COMMENT FORM

We hired Southshore Building & Remodeling - Randy & Mary Thompson
(name of company)

to do our kitchen on my home
(type of work done)

on mid March 2011 - to April 1st
(approximate date of work)

I found this company to be: (Please check any of the following that might apply. If you check "No", please explain or add any comments on the lines provided or on the reverse side of this form if you need more room.)

Gave me a precise description of the work and materials to be supplied. Yes No

Clearly explained what he was going to do and what I needed to do Yes No

Was prompt (showed up on time, did not take too many breaks) Yes No

Finished the job in the estimated amount of time Yes No

Cleaned up after each day's work Yes No

Professional (spoke appropriately, was not loud, did not use foul language) Yes No

Did exactly as they agreed to in the estimate Yes No

Pulled all the appropriate permits (did not ask me to do that job) Yes No

Job was completed - took care of all "glitches" that occurred
Our kitchen is complete to perfection!

I would rate this company: (Please Circle) Lowest 1 2 3 4 5 Highest

I would recommend this company to my friends and neighbors Yes No

Name Carl & Shirley Lingertot Date May 25

Address 2205 Arbor Glenn Ct SEC

Is it okay for residents to call you for a reference? Yes No, please don't

2011

Terrie McNamara
1610 Faxton Drive
Sun City Center, FL 33573
813-633-8413

Mr. and Mrs. Randy Thompson
South Shore Building and Remodeling, Inc.
219 Amesbury Circle
Sun City Center, Fl 33573

July 10, 2010

Dear Randy and Mary,

I just wanted to take a moment and say a BIG THANK You to you both for the expert remodeling of my master shower.

Mary, your help with tile selection was FUN and you knew just how to get the right materials and right amount for the job to be done. Your knowledge made me comfortable in knowing that I'd be satisfied even before the job started.

Randy, I simply love my new shower and especially the corner shower seat. The inset for shampoo and conditioner is perfect. I appreciate your neatness in keeping a messy job -- a clean job.

Thank you both again! Please be sure to use me as a reference if you need one in the future.



✓ cc: Sun City Center Community Association

July 5th 2010
To neighbors of Sun City Concerning
Building and Remodeling,

In June 2010 I completed installation
of a bathroom at my residence. The
Building Contractor was William Randal Thompson,
his company's name is South Shore Building
and Remodeling, Inc.

The installation was done in a professional
and courteous manner. I would like to
stress Mary Tompson's capable skill concerning
attention to the details.

I also want to thank Randy for assembling
my storage cabinets and Mary for painting
my entire home. I do recommend them.

Sincerely,

Katherine B. Yezdich

RESIDENT COMMENT FORM

I hired South Shore Building and Remodeling Inc.
(name of company)

to do a Bathroom on my home
(type of work done)

on Discussions began April 28, 2010
(approximate date of work)

I found this company to be: (Please check any of the following that might apply. If you check "No", please explain or add any comments on the lines provided or on the reverse side of this form if you need more room.)

Gave me a precise description of the work and materials to be supplied. Yes No

Clearly explained what he was going to do and what I needed to do Yes No

Was prompt (showed up on time, did not take too many breaks) Yes No

Finished the job in the estimated amount of time Yes No

Cleaned up after each day's work Yes No

Professional (spoke appropriately, was not loud, did not use foul language) Yes No

Did exactly as they agreed to in the estimate Yes No

Pulled all the appropriate permits (did not ask me to do that job) Yes No

Notation in the file

I would rate this company: (Please Circle) Lowest 1 2 3 4 5 Highest

I would recommend this company to my friends and neighbors Yes No

Name Katherine B. Goodrich Date 7-6-2010

Address 1307 Warwick Court Sun City Ct., 33573

Sept 30, 2009

I hired Sauch Share Building and Remodeling (Randy Thompson) after hiring a different contractor who turned out to have a serious drug problem, but that is another story.

Randy stepped in and did most of the work the other contractor did, knew exactly what I want remodeled and did it in a timely, professional manner. Randy's wife even spent time helping me choose cabinets for the remodeling.

I highly recommend So. Share Building and would be willing to show his work to anybody that is interested.

Sincerely
Joan Allen

633-5904

P.S. The Thompsons are New City residents -

341 Club Manor Drive
Sun City Center, FL 33573
June 1, 2009

Edward Barnes
President
Sun City Center Community Association
1009 Pebble Beach Blvd. N
Sun City Center, Florida 33573

Dear President Barnes:

We want to advise you that we recently had renovations done on our master bathroom performed by South Shore Building and Remodeling owned and operated by Randy and Mary Tompkins.

We are very pleased with the outcome. This company was very professional and trustworthy, and the work was performed in a timely fashion. They arrived when they said they would and if there was a reason for them to be detained they would call and let us know when they would arrive.

We plan to hire this company again for additional work and we would highly recommend this company to anyone considering remodeling their home.

Should you or anyone else have any questions, please feel free to contact us.

Sincerely,



Tom & Dodi Winterstein
(813) 938-5111